



BoundaryCare Waiver Guidance

Approval criteria for devices & data transmission

Different waiver systems across and even within states have differing regulations around reimbursement for technology devices and services. This document aims to provide general guidance about how BoundaryCare fits into various service categories and common waiver guidelines.

Is BoundaryCare Assistive/Enabling Technology?

Yes. The Administration for Community Living within the U.S. Department of Health and Human Services defines Assistive Technology as “any item, device, or piece of equipment used to maintain or improve the independence and function of people with disabilities and seniors, in education, employment, recreation, and daily living activities.”

Is BoundaryCare a Remote Support Technology?

Yes. The definition and funding of Remote Supports varies significantly by state, but BoundaryCare is always considered an eligible technology for use in individuals’ Remote Support care plans.

Is BoundaryCare a PERS Device?

It depends. Requirements around PERS devices vary widely from state to state, as do reimbursement criteria and amounts. Email info@boundarycare.com to tell us which state you’re in and the funding sources you have available and our team can help guide you appropriately.

Is BoundaryCare the cheapest or most cost-effective option?

Quite often. Some waiver programs require the purchase of the lowest-cost or most cost-effective technology that suits an individual’s needs, so try to be both specific and complete in your description of his or her needs and your own reasoning for selecting a solution.

During the process, consider asking questions like:

- What about BoundaryCare’s hardware (wearable, non-stigmatizing design, personalized band & case options) makes it more likely for the individual to actually use it in their daily life?
- Beyond the core need that you’re considering BoundaryCare for, what other features could enhance the individual’s support? For example, someone at risk of seizures might also benefit from BoundaryCare’s medication reminder feature.
- How will BoundaryCare’s customizable alerts, flexible support team management, and integration capabilities maintain its relevance to the individual even as their abilities and support system change?

When considering technology in this more holistic way, BoundaryCare often emerges as the most cost-effective or even the only solution that is appropriate for the individual’s assessed needs.

Is BoundaryCare a General Purpose Consumer Product?

Some waiver programs exclude funding for general purpose consumer products, even if they meet the definition of Assistive or Enabling Technology. BoundaryCare is **not excluded** by such provisions.

While BoundaryCare does use Apple Watch and iPhone devices as its host hardware, these devices are remotely managed by BoundaryCare in ways that block all general-purpose functionality and restrict usage only to BoundaryCare-related features. They are functionally BoundaryCare Devices.

Specifically, individuals and care teams cannot remove the BoundaryCare software, change settings on the devices, sign in with their own Apple accounts, install additional apps or games, or perform any internet-based activities like web browsing, music or video streaming.

With this approach, BoundaryCare ensures that its product and service adhere to both the letter and spirit of regulatory language designed to prevent waiver funds from being spent on general purpose products not directly related to an individual's disability or impairment.

Is BoundaryCare a Cell Plan or an Internet Service?

Some waiver programs exclude funding for individual's home internet or general purpose cell phone plans. While BoundaryCare does require data connectivity to function, **it is not a cell plan or internet service.**

BoundaryCare devices can be connected to nearby WiFi networks and are also equipped with independent data connectivity that allows for secure and timely data transfer and alert delivery, and nothing more. BoundaryCare's "Emergency Call" and "Auto-Answer Calls" features make use of a time-limited, specialized voice connection to call designated emergency contacts or to receive assistance from caregivers.

Technical limitations are in place to prevent BoundaryCare's equipment and its associated connectivity from being used in the following ways:

- General purpose calling or texting, or messaging
- General purpose app or email usage, internet browsing, content streaming, or video calling
- "Hotspot" or any other data sharing approaches to provide connectivity to other devices

With these measures in place, BoundaryCare's digital connectivity has been recognized as a core function of its product and does not fall under guidelines that exclude cell phone or home-internet plans from reimbursement by waivers or other similar funding sources.